



Winnipeg Land Titles Office - Titres fonciers Winnipeg

276 avenue Portage Avenue  
Winnipeg, Manitoba R3C 0B6

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October 23, 2015

**To: All Clients of The Property Registry**

**Re: Documents Online and Survey Plans Online Enhancements**

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The Property Registry (TPR) will be implementing a new version of Documents Online and Survey Plans Online on October 25, 2015. This upgrade introduces the ability to choose email as a delivery method and incorporates better messaging when documents and plans are unavailable.

**What does this mean to you?**

- You can continue to search, order, view and download documents and plans.
- Paper documents can now be delivered by email, picked up at any Land Titles Office or you can have the document mailed to you. To improve client service and the quality of images we provide, emailing documents will now be offered in lieu of a fax option.
- Paper plans will continue to be available for pickup by at any Land Titles Office or you can request to have the plan mailed to you.
- You will now know when a document or plan is unavailable for download and who to contact for assistance.
- Updated step-by-step [User Guides](#) are available on our website.

If you have any questions or feedback regarding Documents Online, Survey Plans Online or any of our Online Services, please email us at [tpclient@tpmb.ca](mailto:tpclient@tpmb.ca).

You received this communication, as the primary or alternate firm contact for your organization. We ask that you distribute this notice to anyone within your organization that may be impacted by this change.

Sincerely,

John Chaput  
Operations Manager