



Office of the Registrar-General  
and Chief Operating Officer  
Office du registraire général  
et chef de l'exploitation  
276 avenue Portage Avenue  
Winnipeg, MB R3C 0B6

January 18, 2011

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**Land Titles Offices**  
**Bureaux des titres fonciers**

**Brandon Land Titles**  
**Titres fonciers – Brandon**  
705 avenue Princess Avenue  
Brandon, MB R7A 0P4

**Dauphin Land Titles**  
**Titres fonciers – Dauphin**  
308 rue Main Street S.  
Dauphin, MB R7N 1K7

**Morden Land Titles**  
**Titres fonciers – Morden**  
351 rue Stephen Street  
Morden, MB R6M 1V1

**Neepawa Land Titles**  
**Titres fonciers – Neepawa**  
329 rue Hamilton Street  
Neepawa, MB R0J 1H0

**Portage Land Titles**  
**Titres fonciers – Portage**  
25 rue Tupper Street N.  
Portage la Prairie, MB R1N 3K1

**Winnipeg Land Titles**  
**Titres fonciers – Winnipeg**  
276 avenue Portage Avenue  
Winnipeg, MB R3C 0B6

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**Surveys Branch**  
**Direction des levés**  
276 avenue Portage Avenue  
Winnipeg, MB R3C 0B6

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**Personal Property Registry**  
**Bureau d'enregistrement**  
**relatif aux biens personnels**  
276 avenue Portage Avenue  
Winnipeg, MB R3C 0B6

site Web site : [www.gov.mb.ca/tpr](http://www.gov.mb.ca/tpr)

Dear Client:

In 1885, *The Real Property Act* was introduced by the Government of Manitoba, creating one of the first Land Titles systems in the world! The goal of this new system was to provide certainty of title and ease of use, while at the same time guaranteeing ownership rights. In 1988, Manitoba was one of the first in Canada to implement an electronic land titles system. While this system has served everyone well, there have been developments in technology and system design that can enable us to provide even better service to you, our customers.

Beginning this January, management and staff in our agency have begun work on changing how we do business. Our goal is to once again become a leader in land information and client service. A major focus of this multi-year project is to improve client service through features such as the ability to order and view registered instruments on-line, user friendly electronic title searches and on-line document filing.

The team that we have assembled for this project includes representatives from virtually every aspect of our agency. We have incorporated into our team expertise from our survey department, the view point of our rural offices, the insight of our legal team, and the experience of our document processing and clerical staff. All together these team members bring a high level of experience in our current service delivery. More importantly, they bring ideas for change.

That is not enough!

Without the input of our clients, any change that our team proposes may fall short of your needs and your expectations. We recognise that only through collaboration with those who use our services can we develop a product to meet those needs. After all, at the end of the day, it is you who will be using our services.

With that in mind, we would like you to consider what it is you would like to see in a redeveloped Land Titles system. What works for you in our current system, and what improvements would you like to see? What are your priorities? What should we keep, what should we change and what features should we add?

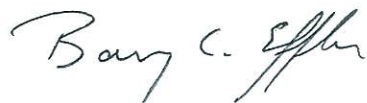
Over the next days and weeks our team will reach out to you for these ideas. We will do our best to capture what you have to say and keep it foremost in our minds as we move forward with our project.

If this interests you, and you would like to have a voice in the change process, please send me the name, phone number and e-mail address of the contact person for your organization by Thursday January 27, 2011. We are looking for each interested organization to send one representative on their behalf to a consultation meeting to take place in the week of January 31 – February 4, 2011. We will be holding meetings in Winnipeg and in Brandon.

Of course, you don't need to wait. If you have ideas and you would like to share them right away, please feel free to send me an e-mail or a letter as soon as you have one ready!

I look forward to your input and I will be in touch again quite soon.

Yours truly,

A handwritten signature in black ink that reads "Barry C. Effler". The signature is written in a cursive style with a large initial 'B' and a stylized 'E'.

Barry Effler  
Acting Registrar General and Chief Operating Officer  
Barry.Effler@gov.mb.ca