Date announced for mandatory use of new electronic land titles system in Manitoba

Winnipeg, April 13, 2017 – With The Property Registry on track to release the province's new land titles eRegistration system in December, Manitoba's Registrar-General announced this week that the new system will become mandatory for most users on April 3, 2018.

"The new eRegistration system will help us modernize land title registrations in Manitoba. This is an important step forward and we expect it will help improve service times while creating other efficiencies for users," said Barry Effler, Registrar-General for Manitoba. "It's important that customers of The Property Registry take steps now to prepare for eRegistration."

All lawyers, financial institutions and other high-volume users will be required to use the new eRegistration system on April 3, 2018. High volume users are those who typically submit more than 500 documents per year.

Users who typically submit more than 100 documents per year will be required to use eRegistration beginning October 1, 2018. Casual and low-volume customers will continue to be able to file paper-based forms.

"We have been consulting with our customers throughout development. We're putting a real focus on making sure our customers get the training and support they need to start using eRegistration when it launches," said Nancy Anderson, General Manager of The Property Registry. "We are launching in December when our business volumes are lower. That will give people about four months to get used to working in the live system before it becomes mandatory."

The Property Registry will be providing training and support in fall 2017 to help clients become accustomed to the new system.

The new system is expected to speed up land title registrations in the province by automating the registration and payment of submitted documents. The system is built using a series of secure digital smart forms, originally released throughout 2015 and 2016, that will reduce many of the errors and omissions currently found in paper-based submissions.

Use of the smart forms, including the form used to register mortgages in Manitoba, will become mandatory when eRegistration launches in December. That means financial institutions who want to register mortgages in Manitoba will need to update their standard charge terms and instructions to solicitors.

The eRegistration launch is the latest phase in an ongoing project The Property Registry has committed to through their service agreement with the Province of Manitoba.

The Property Registry provides certification of titles to land, maintains land and survey records and offers reliable information of financial interests in personal property in Manitoba. The Property Registry is privately-owned and operated by <u>Teranet Manitoba LP</u> and is a service provider for the <u>Province of Manitoba</u>. Oversight is provided by the <u>Office of the Registrar-General</u>.

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About eRegistration

What's new

TPR is currently developing a new, electronic registration (eRegistration) system. The eRegistration system will allow clients to collaborate and electronically-submit documents and payment to TPR for registration. It will eventually replace the existing, paper-based submission system. The eRegistration system will launch in December 2017.

New system will launch with four smart forms:

- Mortgage
- Caveat
- Discharge
- Transfer

All other forms will be accepted as scanned documents and uploaded within the system.

Benefits

Provides secure online access to register land title documents.

Faster processing times for documents, especially during busy periods. Bottlenecks usually occur at larger offices such as Winnipeg. The new system will allow TPR to assign documents to staff around the province which will reduce overall wait times.

Allows digital sharing of documents with other users (i.e. law firms can share documents electronically instead of couriering hard copies).

Smart forms eliminate many errors that occur in manual paper-based forms. This will minimize the number of applications that are rejected or flagged for deficiencies. Customers cite deficiencies as a major irritant as it slows down document processing and can affect their customer service.

Provides longer hours in which to submit documents. The new portal to be open from 6 a.m. to 10 p.m. Monday through Saturday, and 9 a.m. to 10 p.m. on Sundays. The current submission hours are 8:30 a.m. to 4:30 p.m. Monday through Friday.

Registration numbers will be automatically assigned by the system within official registration hours. This will mean clients will receive registration numbers much quicker than in the current process.

Allows for more convenient electronic and automatic payment options.

Important changes

New system will launch in December of 2017.

The new system will be mandatory for the following groups beginning on April 3, 2018:

- All lawyers
- All banks, credit unions and other financial institutions, as defined by The Real Property Act, section 72(2)
- All other high-volume users who typically submit more than 500 documents per year

On October 1, 2018 the new system will be mandatory for users who typically submit more than 100 documents per year.

Banks and credit unions must update internal processes such as standard charge terms to use the new system.

All lawyers, even those who are not high volume users of the system, will be required to use eRegistration. The Property Registry will provide training and customer support initiatives as part of the roll out.

What is The Property Registry?

The Property Registry consists of two registries, Land Titles and the Personal Property Registry.

It keeps all records of land ownership and survey plans. In Manitoba it provides a registry where interests in land (such as a mortgage or caveat) may be recorded.

If you are buying or selling a house, The Property Registry will register the documents that change ownership of the real estate property and guarantee the title.

"Personal property" means all movable goods and possessions, not land and buildings. The registry keeps records of all personal property registered as security for a loan, or collateral in Manitoba.

For more information please visit us at www.tprmb.ca.

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