## The Property Registry

Office d'enregistrement des titres et des instruments

A Service Provider for the Province of Manitoba

Un prestataire de services pour la province du Manitoba

Winnipeg Land Titles Office - Titres fonciers Winnipeg

276 avenue Portage Avenue

Winnipeg, Manitoba R3C OB6

December 7, 2015

To: All Clients of The Property Registry (TPR)

Re: New eRDA, eService Request, and eReceipt

TPR's Client Service Improvement Initiative is pleased to release two new electronically fillable PDF forms: a Registration Details Application form (the eRDA) and a Service Request form (the eSR), on **December 7, 2015**. The enhanced eRDA and eSR will replace the current RDA form, but will continue to be submitted in paper. Please see the <u>Registrar-General Directive</u> dated December 7, 2015.

Adobe PDF copies of these two new forms are available for download from The Property Registry's <u>website</u>. Please be sure to access these smart forms using Adobe Reader 10 or higher.

### What does this mean to you?

- No more ordering bundles of RDA forms from TPR. You can now download and print them in your office.
- You can save precedents to your computer, with pre-filled content such as contact information, account and firm numbers.
- There is a convenient drop down list of documents that can be registered or services that can be requested.
- Both forms are expandable to allow multiple registrations in one series or services requested.
- They can be single sided and are designed to be used on letter size paper (8 ½ X 11).
- You will no longer receive a yellow copy of the RDA form after registering documents or requesting services. A new eReceipt will be emailed to you for each transaction and contain payment details. eReceipts will be emailed to your account administrator and alternate administrator daily after 8:00 pm Monday to Friday.
- You will no longer receive a yellow adjustment receipt for adjustments such as refunds and extra fees. All adjustment details will be provided to your account administrator and alternate administrator on the Client File Report following acceptance. Please see the enclosed attachment for more information on how to read the Client File Report.
- Accepted registrations will be available for download through Titles Online and Documents Online within a couple of days
  of acceptance.

The eRDA, eSR and eReceipt are designed to be very user friendly. Handouts and a user guide are available to help ensure you have all the information you need to use the new forms and eReceipt. Please visit TPR's website for more information.

If you have any questions or feedback related to these two new forms or eReceipt, please email The Property Registry at tprclient@tprmb.ca.

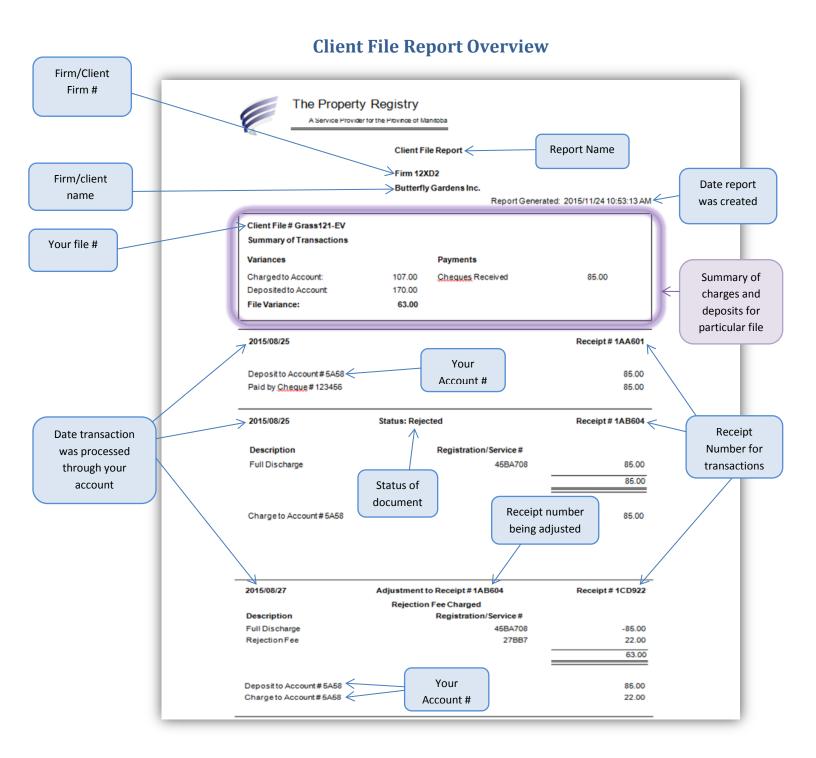
You received this communication, as the primary or alternate firm contact for your organization. We ask that you distribute this notice to anyone within your organization that may be impacted by this change.

Sincerely,

Maureen Terra

Executive Sponsor, Client Service Improvement Initiative

# **How to Read your Client File Report**



# **How to Read your Client File Report**

# **Summary of Transactions Explanation**

### **Charged to Account**



Discharge 45BA708 for \$85



Rejection fee for Discharge 45BA708 for \$22.00

This gives you your Total Charged to account of \$107.00

#### **Deposit to Account**



Deposit of cheque # 123456 for \$85.00



Rejection credit for Discharge 45BA708 \$85.00

This gives you your Total Deposits to account of \$170.00

### **Payments**



Cheque # 123456 received for deposit for \$85.00, also shows up as a credit to your account under deposit to account see C.

