



Date: December 6, 2017

Subject: Phone number change for The Property Registry

Hello,

It is our pleasure to announce that The Property Registry will be implementing a new telephone support system to better assist clients with land titles and Personal Property Registry inquiries. This change is based on the feedback submitted by you, our clients, both through the annual Customer Experience Survey and through day-to-day interactions with our staff.

The new system will allow us to direct your calls and answer your inquiries faster. It will also ensure a more consistent customer experience for everyone who phones our Client Service Team—regardless of where they are in Manitoba.

Part of the change to a new system means that all six land titles offices and the Personal Property Registry will adopt the same new phone number.

Effective December 13, 2017 you can phone The Property Registry toll-free at 1-844-737-5684.

You can also continue to reach the team by email at tprclient@tprmb.ca, or through live chat on our website at www.tprmb.ca/tpr/agency/contacts.html.

Thank you,

The Property Registry