



Date: February 19, 2019

Subject: Upgrades to the Personal Property Registry online service on March 1

Good Afternoon,

Customer experience is important to us. We strive to keep our services and our products as up-to-date and efficient as possible. That's why we're happy to report that we'll be making some improvements to the Personal Property Registry (PPR) online service throughout the weekend of March 1 – 3.

Most of these improvements are behind-the-scenes changes that help make the application more secure and more stable. Regular users may also notice some minor changes in the way PPR displays your information:

- Request numbers, inquiry numbers and financial transaction numbers are now just called **transaction numbers**.
- Under the financing statement tab, many customers will see a shorter list of Acts. The system will now only display the Acts **you** can register under.
- Your receipt and account statement will now include a more detailed description of goods purchased.
- All warnings and notifications will display at the top of the page.
- Minor screen changes where data entry fields and information boxes will align on the page.

Services will be temporarily unavailable

The Personal Property Registry online service will be **unavailable from 4:00 PM CST on Friday, March 1 until 11:59 PM CST on Sunday, March 3** while these changes are implemented. The Property Registry's other online services will also be unavailable on Sunday, March 3 (7:00 AM to 11:59 PM CST).

Update your bookmarks

The updated Personal Property Registry online service will be available at a new address, <https://www.tprmb.ca/ppr>, on March 4.

If you have any questions about these changes please contact our Client Service Team at tpclient@tprmb.ca or at 1-844-737-5684 (toll-free).

Thank you,

The Property Registry